

CITY OF EAST DUBLIN NEWSLETTER

MAY 2020

- **The City Hall will open to the public on Monday, May 18, 2020 with limited access to the Police Department. If anyone needs to speak with an Officer or Police Chief, you will need to leave your name and phone number with the Clerk's Office.**
- **You will have until May 11, 2020 to pay your water bill before we begin adding penalties on May 12, 2020. Beginning May 12, 2020, the City will start back applying late charges to any unpaid water bill amount. Please see the below deadlines for utility payments**
- **Deadlines for utility payments:**
 - Due by 10th of month.
 - After 10th of month 10% penalty will be added.
 - If still not paid by the 20th of month, a \$10.00 penalty will be added.
 - If account still unpaid after an additional five (5) days after the 20th of month, your services will be disconnected and \$25.00 disconnect fee will be added regardless of disconnection.
 - Past Due amounts must be paid in full before services are restored.
- The City will no longer send out past due water bill notices. Your monthly bill will be the only notice you will receive as payment due.
- Beginning May 1st, a \$2.00 convenience fee will be added to all on-line payments.
- Beginning May 1st, we will no longer accept payments by phone for water bills.